

# **CARE & MAINTENANCE**

Fermol Stone Polished Quartz-based products are a non-porous, scratch, scorch and stain resistant surface; it is designed to be a beautiful and virtually carefree addition to any home or office setting. As such, Fermol Stone Polished Quartz-based products do not require regular sealing or maintenance, and are very simple to clean, care, and maintain.

### **<u>Cleaning Instructions</u>**

When cleaning any spills on Fermol Stone surfaces, simply use a water with plain soaps, mild detergents, or a non-abrasive cleaner on a damp cloth, paper towel, or sponge. Although Fermol Stone products are resistant to permanent staining, clean up food and liquid spills as soon as possible.

If a stubborn or dried spill persists, use a nonabrasive cleaning pad (such as a 3MScotch-Brite® scrub pad) with a non-abrasive household cleaning agent such as Soft Scrub Liquid Gel (with or without bleach), Windex, Lysol, Formula 409, or Fantastic. Soak the affected area in any of the mentioned cleaners, then scrub the area gently. Afterwards, rinse with clean water and dry thoroughly.

Avoid using abrasive cleaners or chemical strippers that may damage the Fermol Stone surface. Strong chemicals and solvents like paint removers, furniture strippers, nail polish remover, bleach, bluing, permanent markers/inks, and oil sops are strongly discouraged. Do not use abrasive alkaline (high-pH) cleaners. If the Fermol Stone surface comes into contact with any of these substances, rinse immediately and thoroughly with water.

Adhered or hardened materials such as gum, nail polish, or paint can be gently scraped away with a plastic putty knife, then cleaned using any of the non-abrasive cleaners suggested above.

Fermol Stone polished products require less cleaning than "textured," "honed," and "motivo" finishes. Metal marks, wet spots, finger prints, and other signs of daily living show more on these types of surfaces. However, the same cleaning guidelines should be followed with more frequency and gentler cleaning movements. Honed and leather finishes are not recommended for high traffic areas.

#### Heat Exposure

Fermol Stone products can withstand normal cooking temperatures from cookware such as pots and pans without being damaged but avoid placing hot skillets or roasting pans directly onto the surface. Any stone material can be damaged by quick and extreme temperature changes, especially near the edges. Fermol recommends the use of hot pads or trivets when using any kind of cooking unit on Fermol Stone surfaces.

#### Longevity

Fermol Stone does not require sealants or waxes and will keep its gloss, luster, and smoothness without additional polishing. Prolonged direct sun exposure may discolor surface finish.

#### Nearly Invincible

Fermol Stone Polished Quartz products are one of the toughest countertops surfaces available, but they are not indestructible. Avoid harsh abuse and or impact that may cause chipping of surface or edge. The use of a cutting board is recommended when cutting on a Fermol Stone surface. Do not cut directly on the quartz surface.

## Have more questions?

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